**Usability aspects**

**Webpage Name-**[BES&T New Electric Supply Connection (bestundertaking.net)](https://www.bestundertaking.net/NewConnection.aspx)

1)Avoid tables behind tables.

2)Highlighted arrows not required.

3)The help box provided at the top left end is not required instead of that provide link to upload the documents.

4)In application details two star are not required in the title and first name row provide one star for both.

5)No need to make separate rows for first name middle name last name make one row for all.

6)Mandatory field should be Aadhar card but in given page is not.

7)In pin code row if we click on other then page immediately close and again, we have to open page again.

8)In Preferred language in my electricity bill put Hindi language option also.

9)Put online payment mode also in payment option.

10)Put signature text box in signature box.

11)Provide what type image and signature format you required. (Jpeg, jpg, png)

12)Avoid dark color for text box.

13)Put mobile number option above the generate otp.